

## **Help Desk Services**

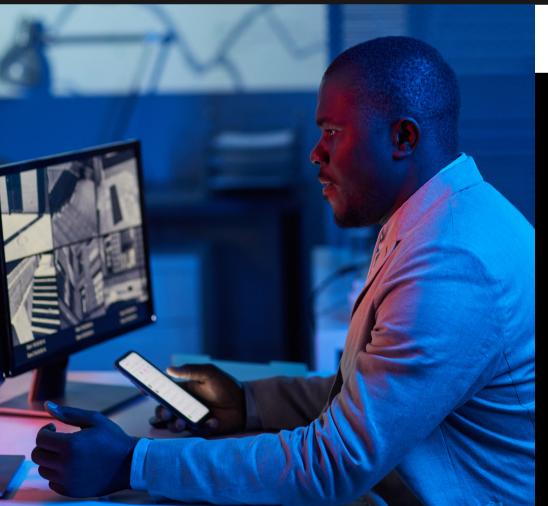
Why Opt for f5's Help Desk Support?

Feeling overwhelmed by the constant flow of routine support requests from employees every day? Redirect your energy to what truly advances your business—growth, network expansion, and engaging in strategic projects.

Embrace f5's round-the-clock Help Desk service and leverage our dedicated expertise spanning levels 1, 2, and 3 support. Free yourself from the burden of solo troubleshooting and entrust your employee support needs to us. Enhance your operational efficiency and witness your business flourish!



Based in Orlando, FL & Dundalk, Ireland Live Answer & Support 24/7 Under 3 Minute Call Pickup SLA Expert, Responsive Technicians Unlimited Phone Support Per Device



## What's Included?

Troubleshooting
WIFI/VPN Issues
Password Resets
MOffice & GSuite
PC Performance
Printing/Scanning
Whitelisting/Blocking
Account Lock/Unlock

